

VIOLENCE AND AGGRESSION IN LEARNING DISABILITIES

The purpose of this training session is to offer the skills and confidence to deal effectively with incidents of disruptive behaviours that may lead to aggression or violence in the busy workplace.

Ideally it should be possible to identify potential incidents in advance, giving the opportunity to take proactive preventive action. However this course also examines practical strategies for defusing 'situation' in a calm and professional manner

WHO IS THIS COURSE FOR

Members of staff working in Health & Social Care settings where they may be subject to disruptive behaviours that lead to aggression and violence from service users.

SUMMARY OF CONTENT

- Defining Aggression, Violence, and behaviours that challenge
- Staff behaviour and attitudes when dealing with clients
- Successful strategies to defuse aggression
- The role of the H & S in the workplace environment, policies and good practice in relation to staff safety
- Staff safety at work
- Developing strategies to help staff cope with the stress caused dealing with violence & aggression

This Course is available as an 'in house' commissioned training programme for up to 30 people.

Further details can be obtained from

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