

TRAINING PROGRAMME

2011

LONDON

ALL COURSES

Statutory Sector
£121.00 + VAT (£145.20)

Voluntary Sector
£104.50 + VAT (£125.40)

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VENUES

LONDON

Shelter Training
Unit 13
London City Forum
250 City Road
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EC1V 2PU

MATRIX TRAINING ASSOCIATES

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North Waltham
Hampshire
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LONE WORKING & PERSONAL SAFETY

A one Day course

Lone working is commonplace and many people particularly health and social care professionals are routinely working in this way be it in hostels or conducting home visits. What considerations should the lone worker have in order to ensure both their – and their clients – safety? What are the key elements of personal safety that should be fundamental to every lone working situation? What legal responsibilities do both you and your employers have and how might these be demonstrated in practice? How should Risks to safety be identified and minimized. Can risk behaviours/situations be predicted and can they be controlled in any way?

In the safety of the training room this is an opportunity to explore some of the concepts mentioned above and to develop strategies to deal with some of the matters identified as a result. Come and learn how to make a real difference to your practice!

WHO IS THIS COURSE FOR?

All health and social care staff from both the public and private sectors.

SUMMARY OF CONTENT

- What is Lone Working?
- Legal responsibilities of worker and organisation
- Hazards / Risk and Risk Assessment
- Risk Management / minimisation
- Use of control measures
- Predictors of Risk behaviour
- The difference between Violence and Aggression
- Defusing Violence
- The Safety Toolkit
- Good Practice protocol
- Importance of Record Keeping
-

London - November 11th 2011

LONE WORKING BOOKING FORM 2011

Course Title _____

Course Date _____

Course Venue _____

Fees - Statutory Sector £121.00 + 20% VAT(£145.20)

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CANCELLATION	TERMS
30 + DAYS NOTICE	FULL REFUND
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